



Smiles are what we live for.™  
—since 1963

## Shikosha Dental Lab Quarterly Newsletter: Fall 2017

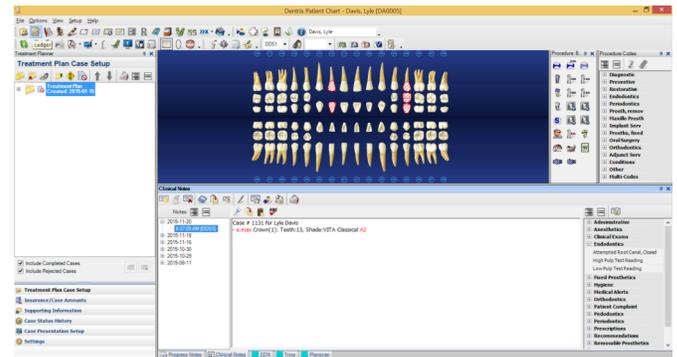
### DDX-Dentrix Integration for Seamless Case Exchange

Some of you have been suggesting that we add DDX (Digital Dental Exchange) to our services, and we've listened! We are excited to offer this extremely beneficial and free solution that integrates with Dentrix and supports the transition to digital dentistry.

For those of you who haven't heard of DDX before, it's a web-based service that connects to Dentrix to offer a fast, efficient, and cost-effective way to manage and exchange casework with us. DDX provides features and capabilities that streamline your lab prescription workflow, eliminate common errors, improve communications, and help keep patient information safe and secure. Being web based, it doesn't require time-consuming steps like data back-up or management as standard installed software does.

#### *Benefits include*

- Simple, paperless online case submission
- Reduces prescription errors and omissions
- Stores patient data safely and securely
- Streamlined process eliminates excessive communication
- Real-time electronic case notes and clarification
- Follow the case through the lab with immediate updates
- Upload photos, including x-rays or shade photos
- Request case pick-ups



Have questions? Please contact Jackie De Alvarez at [jackied@shikosha.com](mailto:jackied@shikosha.com) or 503-238-7117, ext. 100.

### Get \$30 OFF your first single-crown DDX case!

We love using DDX so much that we want to encourage our doctors to use it too! Send in this coupon with your very first single-crown DDX case and get \$30 off! This coupon is valid through December 31st, 2017.



Shikosha Dental Lab  
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[WWW.SHIKOSHA.COM](http://WWW.SHIKOSHA.COM)

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## Partial Lab Closure—Oct. 6th

As a dental lab that is committed to consistently providing the newest and greatest continuing education for our technicians, we feel that it's important for our team to take advantage of the OADL's training conference on Friday, October 6th.

While our lab won't be closed on this day, a majority of our techs will be attending the conference, so we would like to request that an extra day be added when scheduling your cases around this date.

Thank you for your understanding as we work to expand our knowledge and improve the products and services that we offer to you. To receive news like this sooner, please contact Leah at LeahL@shikosha.com and request to be added to our email list.

## Help us Improve!

Providing top-quality products and services is of the utmost importance to us, and your feedback is one of the best tools to help us do so. Do you have any ideas or suggestions for how we can improve our services. Is there any product or service that we don't currently provide that you think we should?



You can let us know on our website feedback page: [www.shikosha.com/contact/feedback](http://www.shikosha.com/contact/feedback). You're welcome to leave anonymous feedback; however, if you leave your name and information, you'll be entered into a quarterly drawing to win a \$100 gift card!

## Fall Continuing Education

Shikosha's October 19th CE course, *Introduction to Full Arch Immediate Fixed Hybrid Restorations*, **has been filled**. If you would like to be added to the waitlist, please contact Leah at LeahL@shikosha.com.

Our next CE course, *Advances in Screw-Retained Implant Restorations, Esthetics, and Tissue Management*, is coming up on Thursday, November 9th, at 6pm. Registration is limited in order to keep the group at a comfortable size. If you need a reminder or quick access to course details, cut off the below segment and keep it on-hand!

### Advances in Screw-Retained Implant Restorations, Esthetics, and Tissue Management

**Date:** Thursday, November 9<sup>th</sup>

**Time:** 6:00 pm - 8:30 pm

**Location:** Shikosha dental Lab

Free tuition & dinner included

2 CE credits

This course will focus on restoring implants in the esthetic zone and any issues that need to be taken into consideration. Patrick Hagerty, DMD, will discuss case identification and presentation, restorative material consideration, managing the tissue around the implants for optimal esthetic outcome, and managing complications. Dr. Hagerty will share his extensive knowledge of implant restoration through case presentation and discussion.

Please **register on our website** at [www.shikosha.com/resources/continuing-ed](http://www.shikosha.com/resources/continuing-ed).

Register now!