

# QUARTERLY NEWSLETTER



*Smiles are what we live for at Shikosha...*

**55**  
years!

Fifty-five years ago, Tak Yoshida opened a small dental laboratory called Shikosha, which has grown to become one of the largest full-service dental labs in the area.

We are a certified dental lab with over 30 highly-skilled technicians who are experts in the complex art and science of dental restoration.

We are proud to create our products locally, in-house in Portland, OR!



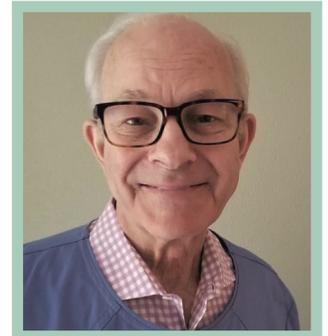
★ MADE IN USA ★

## Welcome Paul Melott, Removables Supervisor

Expert Removables managers are hard to come by, which is why we're so excited to announce that Paul Melott has joined our team as Removables Supervisor. Paul has been a CDT for 40 years and brings with him extensive dental experience.

Paul's plans to attend dental school after college were derailed when he was drafted into the Vietnam War. Fortunately, he was able to receive dental training in the Air Force, and when he was finished, opened his own one-man dental lab, which he owned and operated for 36 years. Later on he worked as a ceramist at Implant Tech, working daily with prosthodontists.

When he's not too busy with his two children, two grandchildren, and two great grandchildren, Paul loves to play the piano and enjoys being involved in civic and community events.



Paul is looking forward to discussing your Removables needs: 503.238.7117, ext. 105 Paul.Melott@shikosha.com

## \$20 Off Night Guard Promotion

To celebrate, we're offering \$20 off Night Guards throughout the summer! Visit our website to download the coupon (if you didn't get it with this newsletter), and be sure to include it with your case! The coupon applies to all three of our night guards:

- **Rigiflex™ Night Guard**  
Shikosha's exclusive thermoplastic night guard is the optimal solution for a night guard that's both strong and comfortable.
- **Hard Night Guard**  
This traditional type of night guard is rigid and highly durable.
- **Hard & Soft Night Guard**  
Rigid on the outside but soft and flexible on the inside for added comfort.

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## Welcome Mary, Customer Service Supervisor!

We are delighted to announce that Mary McCullough has joined our team as Customer Service Supervisor! She brings 28 years of dental experience with her, beginning with a dental career course in high school that convinced her to pursue a career in the dental field. Mary began as a dental assistant and worked her way up to lead assistant, followed by surgical assistant.

Over time she gravitated more towards administration and became a clinical coordinator, followed by office manager. Mary enjoys managing dental offices and making sure they run smoothly and efficiently, and we're thrilled to add her to our team.

Mary is in her last week of studies for an MBA in health administration. When she has free time, she enjoys spending it with her three children and four grandchildren, and her favorite hobbies are reading and being outside. Mary is looking forward to answering your customer service and account-related questions.

503.238.7117, ext. 100; [cssupervisor@shikosha.com](mailto:cssupervisor@shikosha.com)



## How to Contact Us via Email

In order to respond more quickly and accurately, we are doing away with our general email address, [info@shikosha.com](mailto:info@shikosha.com), and providing more specific email addresses to better target your needs. Please send your future questions, comments, and case information to the following email addresses:

Customer Service & Shipping Department  
Customer Service Supervisor, Mary McCullough  
Customer Service & Sales Manager, Kent Carlin  
Oregon Lab Representative, Shari Zelman  
Washington Lab Representative, Shelly Bailey  
Fixed Department/Tech Support, Jim Kinsey  
Removables Department/Supervisor, Paul Melott

**Please send all shade photos to  
[shade@shikosha.com](mailto:shade@shikosha.com).**

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Shikosha Dental Lab is a certified, full-service dental lab proudly serving Portland, Seattle, and the greater Northwest for over fifty years. We make our products locally, in-house in Portland. [WWW.SHIKOSHA.COM](http://WWW.SHIKOSHA.COM)

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